



BOOKET NO: 198775US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

APPLICATION OF :
TETSURO MOTOYAMA, ET AL. : EXAMINER: CHOUDHURY, A.
SERIAL NO: 09/756,120 :
RCE FILED: AUGUST 24, 2005 : GROUP ART UNIT: 2145
FOR: METHOD AND SYSTEM OF :
REMOTE SUPPORT OF DEVICE USING
EMAIL

AMENDMENT UNDER 37 C.F.R. §1.111

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated November 17, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 10 of this paper.